# BRUNO SÖHNLE GLASHÜTTE/SA

# Effective as of May 1, 2025

Every submitted watch is inspected by our watchmakers. The necessary repair measures and required spare parts will be compiled in a cost estimate for you.

If the cost estimate is declined, Bruno Söhnle GmbH will charge packaging and shipping costs of €15 (within Germany) or €25 (international), including German VAT, as well as a cost estimate fee of €25 plus VAT.

This fee will be waived if the customer proceeds with the service at Bruno Söhnle (service categories Q1–Q6 or M1–M3).



# SERVICE FOR BRUNO SÖHNLE QUARTZ WATCHES

Our quartz watch service ensures that your timepiece functions flawlessly and maintains its precision. Whether it's a function check, battery replacement, gasket exchange, or the replacement of the dial, hands, or crown – we take professional care of every detail.

The frequency of maintenance for your timepiece depends on various factors (model and complications, usage habits, climate, etc.).

As a general guideline, we recommend a "Full Service" approximately every 6 to 10 years.

# Q1

# BASIC SERVICE QUARZ

2-3 hands models with following movements: 715, 751, 762, 763, 785, 1062, 1063, 1064, 1069, 1005, 1006, 1009, 6003.B, 6003.D, 6004.B, 6004.D

- Inspection of movement functions in accordance with Bruno Söhnle quality standards
- Replacement of the battery and gaskets
- Replacement of the crown, if necessary
- Water resistance test and restoration (if feasible)
- Final technical and aesthetic inspection in line with Bruno Söhnle quality standards
- If additional parts not originally included in the service are required, a separate quote will be provided

#### SRP 80 €

# Q2

# BASIC SERVICE QUARZ

Chronograph and multifunction models with following movements: 4120.B, 4210.B, 4220.B, 5040.B, 5040.D, 5051.C, 5220.B, 7003.L, 7004, 7004.B, 7004.N, 7004.P, 8040.B, 8040.N, 5040.F

- Inspection of movement functions according to Bruno Söhnle quality standards
- Replacement of battery and gaskets
- Replacement of the crown, if necessary
- Testing and restoration of water resistance (if feasible)
- Final technical and aesthetic inspection in accordance with Bruno Söhnle quality standards
- If additional parts not originally included are required, a separate quotation will be provided

SRP 100 €

# Q3

# FULL SERVICE QUARZ

For models with the following movements: 715, 751, 762, 763, 785, 1062, 1063, 1064, 1069

#### Includes all elements of the Basic Service (Q1), plus:

- Ultrasonic cleaning of the case and metal bracelet (Bruno Söhnle brand only)
- Measurement of all electrical parameters
- Detailed inspection, including repair or replacement of the movement if necessary
- Replacement of dial, hands, stem, crown, and tube, if required
- Testing and restoration of water resistance (if feasible)
- Final technical and aesthetic inspection according to Bruno Söhnle quality standards
- If additional parts not originally included are required, a separate quotation will be provided

# Q4

#### FULL SERVICE QUARZ

2-3 hands models with following movements: 1005, 1006, 1009, 6003.B, 6003.D, 6004.B, 6004.D

#### Includes all elements of the Basic Service (Q1), plus:

- Ultrasonic cleaning of the case and metal bracelet (Bruno Söhnle brand only)
- Measurement of all electrical parameters
- In-depth inspection, including repair or replacement of the movement if necessary
- Replacement of dial, hands, stem, crown, and tube, if required
- Testing and restoration of water resistance (if feasible)
- Final technical and aesthetic inspection in accordance with Bruno Söhnle quality standards
- If additional components not originally included are required, a separate quotation will be provided

#### SRP 190 €

#### Q5

#### FULL SERVICE QUARZ

Chronograph and multifunction models with following movements: 4120.B, 4210.B, 4220.B, 5040.B, 5040.D, 5051.C, 5220.B, 7003.L, 7004, 7004.B, 7004.N, 7004.P, 8040.B, 8040.N

#### Includes all elements of the Basic Service (Q2), plus:

- Ultrasonic cleaning of the case and metal bracelet (Bruno Söhnle brand only)
- Measurement of all electrical parameters
- Detailed inspection; repair or replacement of the movement if necessary
- Replacement of dial, hands, stem, crown, and tube, if required
- Testing and restoration of water resistance (if feasible)
- Final technical and aesthetic inspection according to Bruno Söhnle quality standards
- If additional components not originally included are required, a separate quotation will be provided

#### SRP 290 €

#### Q6

# FULL SERVICE QUARZ

With following movement: BS 5040. F

#### Includes all elements of the Basic Service (Q2), plus:

- Ultrasonic cleaning of the case and metal bracelet (Bruno Söhnle brand only)
- Measurement of all electrical parameters
- In-depth inspection, including repair or replacement of the movement if necessary
- Replacement of the dial, hands, stem, crown, and tube if required
- Testing and restoration of water resistance (if feasible)
- Final technical and aesthetic inspection in accordance with Bruno Söhnle quality standards
- If additional components not originally included are required, a separate quotation will be provided

SRP 310 €

# SERVICE FOR MECHANICAL WATCHES BY BRUNO SÖHNLE

Our service for mechanical watches ensures that your timepiece runs precisely and reliably. From function checks to demagnetization, accuracy testing, and multi-day final inspections – we take the utmost care with your watch.

The frequency of maintenance for your timepiece depends on various factors (model & complications, usage habits, climate, etc.).

As a general guideline, we recommend a "Full Service" approximately every 6 to 10 years.

# M1

# BASIC SERVICE FOR MECHANICAL WATCHES

For models with the following movements:

SW 200, SW 260, SW 400, Unitas 6498, SW 240 Day Date, SW 200 mit Aufbau

- Complete functionality check according to Bruno Söhnle quality standards
- Demagnetization of the watch
- Accuracy testing on a timing machine and regulation in 3 positions
- Replacement of gaskets
- Replacement of the crown if required
- Testing and restoration of water resistance (if feasible)
- Multi-day final inspection of all functions, including accuracy, winding, and power reserve checks
- Final technical and aesthetic inspection according to Bruno Söhnle quality standards
- If additional components not originally included are required, a separate quotation will be provided

SRP 120 €

# M2

# FULL SERVICE FOR MECHANICAL WATCHES

For models with the following movements: SW 200, SW 400, Unitas 6498

# Includes all elements of the Basic Service (M1), plus:

- Complete disassembly, cleaning, and reassembly of the movement
- Ultrasonic cleaning of the case and metal bracelet (Bruno Söhnle brand only)
- Repair of the movement if necessary
- Lubrication according to the movement manufacturer's oiling plan
- Replacement of the dial, hands, stem, crown, and tube if required
- Testing and restoration of water resistance (if feasible)
- Multi-day final inspection of all functions, including accuracy, winding, and power reserve checks
- Final technical and aesthetic inspection according to Bruno Söhnle quality standards
- If additional components not originally included are required, a separate quotation will be provided

SRP 380 €

# М3

# FULL SERVICE FOR MECHANICAL WATCHES (AUTOMATIC)

For models with complications (power reserve, regulator, or off-center second) with the following movements: SW 200 with movement construction, SW 240 Day Date, SW 260 Small Second

# Includes all elements of the Basic Service (M1), plus:

- Complete disassembly, cleaning, and reassembly of the movement
- Ultrasonic cleaning of the case and metal bracelet (Bruno Söhnle brand only)
- Repair of the movement if necessary
- Lubrication according to the movement manufacturer's oiling plan
- Replacement of the dial, hands, stem, crown, and tube if required
- Testing and restoration of water resistance (if feasible)
- Multi-day final inspection of all functions, including accuracy, winding, and power reserve checks
- Final technical and aesthetic inspection in accordance with Bruno Söhnle quality standards
- If additional components not originally included are required, a separate quotation will be provided

SRP 490 €

# ADDITIONAL SERVICE OFFERINGS FOR ALL BRUNO SÖHNLE WATCHES

Discover our additional services for wristwatches, including professional cleaning in an ultrasonic bath and battery replacement for your timepieces.

Z1

#### ULTRASONIC CLEANING

of the case and metal bracelet of the BRUNO SÖHNLE brand (no third-party parts), including case removal and complete reassembly of the watch.

SRP 40 €

Z2

# BATTERY REPLACEMENT

Includes water resistance testing. If restoration of water resistance is required, the costs of the Small Service in the respective technology will apply. A separate quote for the Small Service will be provided.

SRP 42 €

# **S**1

#### SERVICE FEE

The service fee is charged with every service and covers the necessary labor time. It includes, among other things, the replacement of the bracelet, the change of the clasp or case back, as well as the shortening of metal bracelets.

The service fee does NOT apply to services Q1-Q6 and M1-M3!

SRP 40 €

S2

**Cost Estimate Fee** Costs for declined cost estimates.

25 € plus VAT

# SHIPPING

DOMESTIC SHIPPING (Germany) SRP 15 € INTERNATIONAL SHIPPING (EU) SRP 25 €

# Shipping

If your Bruno Söhnle watch requires maintenance or repair through our costumer service, we kindly ask you to observe the following points for smooth and efficient processing:

- Package your watch in a padded and sturdy box to protect it from shocks.
- To make your warranty claim, please include the properly filled warranty card from the authorized dealer and a copy of the invoice along with the watch.
- We recommend shipping the package via insured parcel service.

# Repair Warranty

We offer a 12-month warranty on replaced components and a 24-month warranty on completed revisions (mechanical). Should a defect arise that is covered by this warranty, we will, at our discretion, repair or replace components. Further rights related to defective execution are expressly excluded. This warranty does not cover normal wear and tear, obvious physical damage, or improper use. The repair warranty is only valid if the repair or revision was carried out by Bruno Söhnle in Glashütte. Liability for incidental or consequential damages is excluded.

# Pricing

Recommended retail price from Glashütte, including VAT.

# BRUNO SÖHNLE GMBH UHRENATELIER GLASHÜTTE/SA.

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